

# Suite's Rules & Policies

To ensure all guests at Indian Springs enjoy their stay, we ask that you please abide by the following rules

## General Rules

- **Check In Time is 3pm and Check Out Time is 11am, unless previously arranged by management**
- **Only one vehicle may be parked in front of the Suites, all others must be parked in the Golf Course parking lot across the street**
- **All trailers must be parked in the Golf Course parking lot, and no sleeping in them is allowed. The RV Resort is close by for camping**
- **Quiet Time is 10pm to 7am - Please keep voices, pet's noise, music, and TV's low as to not bother other guests. Excessive noise is not allowed at any time**
- **Smoking of any kind in the rooms will not be tolerated. If the room smells like smoke after checkout, there will be an extra cleaning fee of \$250 charged to the card on file. Be courteous to other guests if smoking outside, and do not throw cigarette/cigar butts on the ground or in the trash inside the room**
- **Pets must be declared at the time of registration. All pets must be kenneled while in the rooms and leashed while outside. Pet owners must pick up after their pets anywhere on the property and are responsible for any damage caused to Indian Springs property. Must keep pet's voices low**
- **Except for the microwave and mini-fridge in the Suites, no other cooking appliances are allowed**
- **For your safety, there is a fire protection can located under the hallway sink. Please do not use unless it's an emergency. In the case of an emergency, please leave the room and call 911**

- **Please do not contact management after 8pm or before 7am unless it's absolutely critical. If it's an emergency, please call 911**

## **Deposit & Cancellation Policies**

- **Deposit Policy - A reservation deposit of 20% will be charged upon the booking completion. The remaining balance will be charged on the day of arrival**
- **Cancellation Policy - Guests will receive a full refund on cancellations made 7 days or more prior to arrival. A 20% cancellation fee will be charged on cancellations made less than 7 days of arrival**
- **No refunds for early departures**